

**DATE:** July 8, 2024  
**TO:** 911 Emergency Response Advisory Committee  
**FROM:** Jenn Felter, Communications Supervisor, Washoe County 775/333-7017, [jfelter@washoecounty.gov](mailto:jfelter@washoecounty.gov)  
**THROUGH:** Sheriff Darin Balaam, Washoe County Sheriff's Office  
**SUBJECT:** FUNDING/REIMBURSEMENT REQUEST - Washoe County Sheriff's Office Communications Center (PSAP) – Requesting reimbursement for the renewal of our International Academy of Emergency Dispatching - Emergency Service Plan (ESP) Platinum Package, which maintains our licensing, updates, and customer support of our Police, Fire, and Medical call taking software. A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse for a total amount not to exceed: \$40,500.00.

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## **SUMMARY**

### **FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS CENTER:**

A review, discussion and possible action to approve, deny or otherwise modify a request to fund/reimburse the renewal of our International Academy of Emergency Dispatching - Emergency Service Plan (ESP) Platinum Package, which maintains our yearly licensing, updates, and customer support of our Police, Fire, and Medical call taking software. An amount not to exceed: \$40,500.00.

**NRS APPLICABLE:** *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

## **STAKEHOLDER REVIEW(s)**

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

## **PREVIOUS ACTION&BACKGROUND**

Each year the 911 Emergency Response Advisory Committee has approved the reimbursement of Washoe County Sheriff's Office Communications Platinum ESP Package since the purchase of the call taking software.

### **FISCAL IMPACT**

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

### **RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse Washoe County Sheriff's Office Communications Center (PSAP) for the IAED Platinum ESP Package; in an amount not to exceed: \$40,500.00.

### **POSSIBLE MOTION**

Move that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse Washoe County Sheriff's Office Communications Center (PSAP) for the IAED Platinum ESP Package; in an amount not to exceed: \$40,500.00.



Medical Priority Consultants, Inc.  
dba Priority Dispatch Corp  
110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US  
Phone: (801) 363-9127 Fax: (801) 746-5879  
www.prioritydispatch.net  
accounting@prioritydispatch.net

July 18, 2024, E911 Comm Meeting

INVOICE

Invoice Number	SIN376742
Invoice Date	07/01/2024
Agency ID	1938

### Billing Address

Washoe County Sheriff's Office Communication  
1001 E. 9th Street Attn: Accounts Payable, Bldg D-200  
Reno, NV 89512-1014  
United States

### Shipping Address

Washoe County Sheriff's Office  
Communication  
1001 E. 9th Street Attn: Accounts Payable,  
Bldg D-200  
Reno, NV 89512-3904  
United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
	Q-68025		USD	Net 30

Product Name	Quantity	Total
<b>The One Plan Maintenance Package</b> <i>The One Plan Maintenance Package System License Renewal, Services &amp; Support</i> 8/1/2024 - 7/31/2025	1	\$ 40,500.00
<b>Priority Dispatch System Annual Maintenance (P)</b> <i>Priority Dispatch System Annual Maintenance (P) License Renewal, Service &amp; Support for</i> <i>ProQA, AQUA, Cardsets, Tech Support and Upgrades</i> 8/1/2024 - 7/31/2025	9	\$ 40,500.00
<b>Net Total</b>		\$ 40,500.00
<b>Tax Total</b>		\$ 0.00
<b>Invoice Total</b>		\$ 40,500.00

### Payment Detail

**FEDERAL TAX ID# 87-0447422**

#### Check payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.  
P.O. Box 30847  
Salt Lake City, UT, 84130-0847

#### Wire/ACH payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.  
110 South Regent Street, Suite 500  
Salt Lake City, Utah 84111

Account Number: 002226546  
Routing Number: 124000054  
Swift Code: ZFNBUS55  
Bank Name: Zions First National Bank

**Credit Card payments:** please visit <https://payment.prioritydispatch.net>

- (a 3% fee will be added for all credit card charges over \$5K)

**Remittance Email:** finance@prioritydispatch.net

**Questions or Corrections:** accounting@prioritydispatch.net